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BS99-184

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS ET AL.

Serial No.: 09/746,508

Filed: December 26, 2000

For: TECHNICIAN  
COMMUNICATIONS WITH  
AUTOMATED CLAIMS  
PROCESSING

Art Unit: 3627

Examiner: James A. Kramer

## SUPPLEMENTAL AMENDMENT

Box: Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In further response to the Office Action mailed on June 17, 2003, and in supplement to the fully responsive amendment filed September 17, 2003, please amend the above-identified application as follows:

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

**Amendments to the Specification:** none

**Amendments to the Claims:** reflected in the listing of claims that begins on page 3 of this paper.

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**Amendments to the Drawings:** none

**Remarks:** begin on page 6 of this paper.